



**Mr Mike King**  
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**Reading & West Berkshire LPAs**  
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08 September 2017

Mr R Smalley  
Licensing Team  
Reading Borough council  
Bridge Street  
Reading  
RG1 2LU

Dear Mr Smalley

**Licensing Act 2003**  
**Purple Turtle**

Please find attached a rather disturbing GEN 40 from an officer who normally works in the Newbury area. The occurrence indicates a total lack of care by the management of the venue for a female who became intoxicated inside the venue and was refused re-entry. The DS demonstrated a complete lack of interest in her vulnerability.

Can you please as a matter of urgency distribute the attached to all concerned?

If you require any further information or assistance then please do not hesitate to contact me where every assistance will be given.

Yours sincerely

Mike King  
I Licensing Officer I Thames Valley Police I Reading and West Berkshire LPAs I  
I Reading Police Station, Castle Street, Reading, RG1 7TH I internal 3516353 I External 01189  
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<b>Submitting Officer</b>		
<b>Shoulder No/Name:</b> P6760	<b>Station:</b> Newbury	<b>LPA:</b> West Berkshire

<b>Incident References</b>		
<b>Premises Name/Location:</b>	The Purple Turtle - Reading	
<b>Incident Date:</b>	02/09/17	<b>Incident Time:</b> 0130hrs
<b>Command &amp; Control URN:</b>	205 2/9/17 & 248 2/9/17	<b>Crime Report(s):</b>
<b>CCTV Seized?</b>	No	
<b>Sources of Information:</b>	Caller and Subject	

<b>Nature of Incident – what happened?</b>
<p>A 20 yr old vulnerable and intoxicated female was refused re-entry to the Purple Turtle after going outside for a cigarette, her friends were inside but was not allowed back in to find them. She was later reported to the police as missing by her friends as they could not locate her and she had lost her bag and phone.</p> <p>The female had been taken to a hotel by an unknown male, where fortunately nothing happened to her but the potential for a serious offence to have occurred was quite high, given that she was vulnerable due to a hidden disability and the fact that she was intoxicated.</p>

<b>Premises Response – what part did staff play? How did they react/assist (include good/poor performance)?</b>
<p>Unknown exactly but it was reported by the female when she was found that they just refused her re-entry and did nothing to help her.</p>

<b>Police Response – what action was taken? Please identify the main officers who dealt with the incident.</b>
<p>Enquiries made as she was a missing person - when she was located police de-briefed her and ensured she had come to no harm. Police did not attend the venue at the time of call.</p>

<b>Persons Involved - to add more rows click into the final cell of this table</b>				
<b>Name</b>	<b>Date of Birth</b>	<b>Role</b>	<b>Action Taken</b>	<b>Ref No.</b> <small>(e.g. Custody, PND etc)</small>
[REDACTED]	[REDACTED]	Subject / missing person	Found unharmed	

**When complete, please forward to the Licensing Officer for the area (and anyone else as per local instructions)**